

## Why can't I see my Stripe dashboard? 🙄

If your Stripe dashboard isn't appearing in GO Reserve, it's usually due to one of the following reasons:

- The onboarding process wasn't fully completed ⚠️
- The connection didn't sync properly after onboarding 🔄

## How to resolve this 🛠️

### 1. Reconnect your Stripe account 🔗

Go to your GO Reserve settings and click **“Onboard with Stripe.”**

### 2. Complete or refresh onboarding ✅

- **If onboarding wasn't completed:**  
You'll be guided through the full setup (business details, bank account, etc.)
- **If onboarding was already completed:**  
You may not need to re-enter your information. This step helps refresh the connection and ensures your account is properly linked

### 3. Confirm your dashboard appears 👁️

Once the process is complete, your Stripe dashboard should be visible within GO Reserve

## **Still need help? 💬**

If your dashboard still doesn't appear:

- Try clicking **“Onboard with Stripe”** again 🔄
- Contact us at [support@sparkcooperative.zendesk.com](mailto:support@sparkcooperative.zendesk.com)